QARA DOTS

Terms of sale

Alexandra Bonnet, a sole trader under the micro-enterprise regime, registered with the French National Business Register under SIREN number 938 023 686, whose registered office is 47 rue Vivienne, 75002 Paris, France, email hello@qaradots.com, offers these terms of sale.

The site is available at https://qaradots.com. VAT not applicable, Article 293 B of the French General Tax Code.

Article 1. Purpose and scope

These terms of sale form, under Article L. 441-1 of the French Commercial Code, the basis of the commercial relationship between Alexandra Bonnet, the "Provider", and her professional clients, the "Client".

These terms of sale apply to the advisory, audit, professional coaching, support and part-time engagement services offered by the Provider to professional clients. They are supplemented, where relevant, by a quote or a contract. If they conflict, the quote or the contract prevails.

The applicable terms are those in force on the date the quote or the contract is signed, and provided to the Client before that signature.

Article 2. Formation of the contract

Every order is preceded by a quote or a contract setting out the information needed for the engagement. Signing it means acceptance of these terms. No purchase or payment is made on the site. Booking an introductory call is not an order.

Article 3. Price and payment

Prices are stated in euros and exclusive of tax. VAT not applicable, Article 293 B of the French General Tax Code. If the tax regime changes, VAT is applied in accordance with the rules in force.

The price, invoicing and due dates are set in the quote or the contract. Payment is made by bank transfer. A SEPA direct debit may be agreed if those documents provide for it. Ancillary costs, including travel, are invoiced only if they are provided for there.

The fee may be set as a fixed amount, according to the time spent on the engagement, or on variable terms linked to objectives or results defined in the contract. The method of calculation, any commission and the invoicing conditions are set out in the quote or the contract.

If payment is late, interest is automatically due from the day after the due date, at the interest rate applied by the European Central Bank to its most recent refinancing operation, plus 10 percentage points. A fixed recovery indemnity of 40 euros is also due, without prejudice to further compensation if the costs incurred are higher.

Article 4. Services

The services consist of advisory, support, structuring, leadership and development work in strategy, marketing, business development, technology, quality, regulatory affairs, organisation and management. That document states the scope, the deliverables, the schedule and the financial terms.

Any service that is not provided for is outside the scope and may be covered by a further agreement. The services are carried out remotely, unless otherwise agreed.

Article 5. Liability

The Provider is bound by an obligation of means in performing the services. The Provider undertakes to apply her skills, her expertise and the means reasonably necessary to carry out the engagement.

Unless an express commitment is set out in the quote or the contract, the Provider does not guarantee any commercial, economic, technical, organisational or regulatory result.

The existence of a variable fee, a commission or objectives defined in the contract does not, by itself, constitute an obligation to achieve a result.

Liability can arise only for a proven fault, and only for direct loss.

Except in the case of gross negligence, wilful misconduct or bodily injury, liability is limited to the amount exclusive of tax paid by the Client for the service concerned.

The Provider holds professional liability insurance taken out with Hiscox, policy No. RCPH278693333, administered by Orus France. The cover applies under the conditions and limits set out in the insurance contract.

Article 6. Intellectual property

The Provider retains ownership of her methods, tools, models and know-how. An assignment of rights in the deliverables exists only if the quote or the contract expressly provides for it, and after full payment of the sums due.

Article 7. Confidentiality

Each party keeps confidential the non-public information received for the engagement, and uses it only to perform the engagement. This obligation lasts during the engagement and for five years after it ends, except where disclosure is required by law.

Article 8. Personal data

The Provider processes the data needed for the commercial relationship, for performance of the services and for legal obligations, in accordance with the GDPR and the French Informatique et Libertés law. The controller is Alexandra Bonnet, at the contact details set out at the head of these terms.

Requests to exercise rights are sent to hello@qaradots.com. The site privacy policy describes them.

Article 9. Hardship and force majeure

If an unforeseeable change of circumstances makes performance excessively onerous, the party who did not accept that risk may request renegotiation, under Article 1195 of the French Civil Code.

Neither party is liable for a failure caused by an event of force majeure within the meaning of Article 1218 of the French Civil Code.

Article 10. Suspension

If a delay is attributable to the Client, including a failure to pay, to provide information or to give a validation, the Provider may suspend the services until the situation is remedied. The time periods are then interrupted, and the schedule may be revised.

Article 11. Termination

In the event of a breach, either party may terminate the contract thirty days after a formal notice sent by registered letter with acknowledgement of receipt has remained without effect.

Services already performed remain payable. Sums already paid are retained up to the value of those services. The terms of an early end without fault are those of the quote or the contract.

Article 12. Disputes

Disputes that are not resolved amicably are submitted to the courts having jurisdiction under the ordinary rules. The parties may use mediation or another amicable means of resolution.

Article 13. Governing law

These terms are governed by French law. They are written in French. If they are translated, only the French text prevails.

Article 14. Acceptance

The Client acknowledges having read these terms before signing the quote or the contract, and accepts them. The Client's terms of purchase cannot be enforced against the Provider, unless the Provider has agreed otherwise in writing beforehand.

Version in force on 24 November 2026.